

TERMS & CONDITIONS- LPG SERVICE & INSTALLATION WORK

Thank you for the opportunity to provide service/installation on your gas appliances or equipment.

Please note that works carried out will be performed under the following conditions.

- You accept that the quoted hourly rate for service or installation is; **\$90 / hour** on site or \$80 / hour at our depot. All parts are charged in excess of the hourly rate quoted above. All charges are including GST.
- **The minimum charge payable is \$90.00 regardless of the time spent on site and will be paid upfront at the time of booking or prior to attending site. As soon as the hour on site (including the one way travel charges) are used, the hourly rate will be charged in ¼ hour blocks from there on in at the above quoted rates.**
- You acknowledge that in some instances, an additional travel charge may be applicable. One way travel charges apply to all areas that extend from Mount Barker, Littlehampton & Hahndorf. This will be calculated accordingly, based on the distance/time taken to travel from our depot to the service site at the above quoted rates (return travel charges not applicable unless advised at time of booking).
- When accepting a quote, a minimum deposit of the cost of the appliance or 50% of the quote (whichever is applicable) is required to secure the booking for install.
- We reserve the right at any time to modify or discontinue the service (or any part or content thereof) without notice at any time.
- We shall not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of a Product or Service. *Note quotes are valid for 3 months from date of issue.
- By signing/acknowledging this document, you agree to the terms and conditions of service.

As locals with over 60 years' experience serving the Adelaide Hills, we understand the importance you place on value for money. As a family owned and operated small business, we are making continuous efforts to keep our pricing as economical as possible.

If you have any queries regarding the charges associated with the service call it is essential that you raise them prior to our technician's attendance.

We look forward to working with you.

Adelaide Hills Gas

Phone (08)8391 1688

Email sales@adelaidehillsgas.com.au

Website www.adelaidehillsgas.com.au

Address 14 Mount Barker Rd, Totness, SA 5250