

# Welcome to 2020!

## What's been happening at Adelaide Hills Gas:

We wish to inform you that as of the 1st January 2020 the longstanding business owned by the Cambridge family will be sold. The new owners of the business are Rebecca and Leigh Davies.

Bec and Leigh have been working within our organisation for many years. Bec has been involved for 12 years as office manager and Leigh 11 years delivering gas and acting logistics manager for many of the trucks.



Left to right: Bec, Grayson & Leigh

It's likely that you have already met or know them through your dealings with the business. Bec has recently returned from maternity leave after having their first child, Grayson. Feel free to pop in and say hello if you have not been introduced, Grayson may even be in the office helping out.

They will be continuing in the tradition of operating as a local family business and offering the same service from the existing Adelaide Hills Gas team. We are all locals who take pride in being involved in the same community you live in.

"We are honored and excited about our extended business opportunity with Adelaide Hills Gas. We have a great customer base and we look forward to continuing our valued relationship with you from January 2020" says Bec.

Please note the only changes that will affect our customers are the change of ABN and new bank account details which are listed on the right hand side of this newsletter.



Left to right: Jo, Kellie & Bec

## IMPORTANT CHANGES:

As at 1/1/2020 our new bank account & ABN details are as follows.

National Australia Bank

**BSB: 085 005**

**Acc Number: 385 875 421**

Adelaide Hills Gas

Please update this in your internet banking for all future payments.

Change of ABN details:

LR Bi-Gas Pty Ltd

T/A Adelaide Hills Gas

**ABN 29 637 171 843**



Photo above —Left to right: Dion, Dave, Merv, Tim, Ryan, Grayson & Leigh

“ 2020.... the beginning to anything you want. 12 new chapters, 365 chances

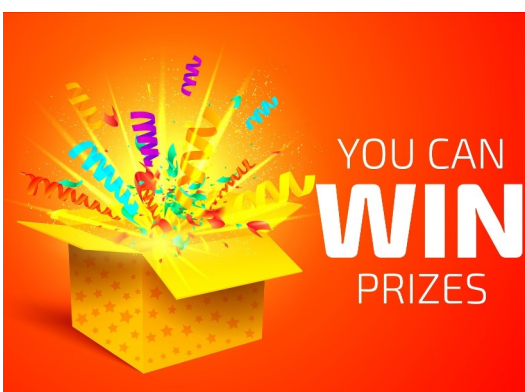
Our team wish you all the very best for what your New Year brings ”

### Cylinder service charge:

Please find enclosed your annual cylinder service charge. The explanation of charges are as follows:

1RENT = 1 cylinder, 2RENT = 2 cylinders and so on.

Please advise our office of any changes that may need to be made to your account.



### PAY YOUR CYLINDER SERVICE CHARGE ON TIME FOR YOUR CHANCE TO WIN!!!

Simply pay your account before the due date to automatically be entered into our annual draw to win 1 of 2 FREE 45kg cylinder refills\*

\*The current cost of a 45kg cylinder will be credited to your account to be used within the following 12 months. Winners will be randomly system selected on 11.02.2020 and be contacted via phone or email. GOODLUCK!

### What should I do if I am selling or moving?

Cylinders are the ownership of Origin Energy / Adelaide Hills Gas, service charged to the occupant/ owner. The account will need to be paid in full if you are still in the property, this will then be adjusted at settlement in line with other household expenditures. In most cases the cylinders remain at the property for the new owner.

If moving or selling, please advise our office so that we may finalise and close your account (particularly important to prevent incorrect billing of cylinder rental for the following year.)



### Love your morning coffee?

Love it even more by recycling your Nespresso pods with us. Simply save all *Nespresso branded pods* and drop into us next time your driving past.

Coffee grounds are being reused in innovative ways. You can find them in compost fertiliser to enrich the soil of rice fields or vineyards. They're also being transformed into renewable energy, like biofuel for buses.

While the aluminium is recycled and can come back in another everyday object - another capsule or Nespresso machine, BBQ tongs, peeler, window frame, ladder, bicycle and more!

### Save time & money with every gas order!



Make sure you have securely\* recorded your credit card with us for automatic debit at the discounted rate.

The system will debit your nominated credit card after the delivery has been made.

\* We use NAB Transact which encrypts your credit card details. AMEX not accepted.



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